



The right care at the right time

Private medical insurance PrivatAccess

Euro Accident's private medical insurance PrivatAccess gives employees quick access to medical and psychological assessment with a recommendation for appropriate care or treatment, contact with a doctor and if needed planned care and surgery via private healthcare providers. Employees know that they receive help when they need it. Employers know that absence will be no longer than necessary.

- ✓ Digital healthcare and advice online 24/7*
- ✓ Specialist care within 7 working days
- ✓ Dates for surgery or other treatment within 14 working days
- ✓ Advice and guidance from our own nurses and psychologists

Medical assessment 24/7*

Via the Euro Accident app, we provide a medical assessment and a recommendation for appropriate care or treatment 24/7.* If necessary, a doctor is available digitally via chat or video call. The doctor can also write a prescription for medicine, send a referral for sampling or

send a referral to a specialist doctor. If it concerns psychological symptoms, the employee can book a phone appointment for an assessment call with one of our psychologists directly in the app.

Visit a specialist

If the assessment is that the employee needs to see a specialist doctor, Euro Accident can usually offer an appointment at a specialist clinic within 7 working days and surgery within 14 working days. We always recommend a specialist in our authorized network which covers the whole country.

*Does not apply to PrivatAccess brons

Seek care

This is how it works

- Download our app for Android or iOS (Iphone).*
- Log in to the app with Mobile BankID.
- Select Search care in the start menu.
- Fill in contact details.
- Choose the area and description that best matches the symptoms and medical condition.
- Submit the case and claim.

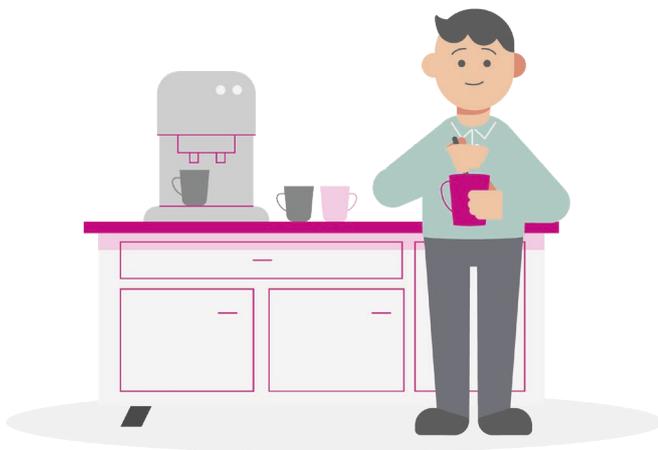
Psychological symptoms and complaints*

- If it concerns psychological symptoms and problems, the employee immediately receives a ticket to book a telephone appointment for a psychological assessment with one of our psychologists in the app itself.

Medical symptoms and complaints*

- If it concerns medical symptoms, the employee is directly forwarded to Doktor24, our digital partner, for continued digital guidance and help with the right care.
- Doktor24's chatbot asks more and more detailed questions about the symptoms.
- We make a medical assessment and make a recommendation for appropriate care or treatment. If necessary, the employee can see a doctor digitally via chat or video call.
- Your employee can also receive a prescription for medication, a referral for sampling or a referral for a physical or digital visit to a specialist clinic.

*Does not apply to PrivatAccess brons



This is covered by insurance

Counselling, specialist care, psychologist, physiotherapist*, naprapath*, chiropractor*, osteopath*, digital care*, second opinion, extended healthcare service, travel and accommodation over 100 km, medical aids, patient fees and medicines.

(*Does not apply to PrivatAccess brons)

Good to know

- The insurance is available for employees who have reached the age of 16 but not 65 and is valid up to and including the end of the month in which the employee turns 67.
- The liability period is unlimited as long as there is valid insurance, which means that compensation can be provided for an accident up to the age of 67.

Pre-purchase and conditions

- You can find the insurance's general pre-purchase information and full terms and conditions at euroaccident.se. An insurance policy may have conditions that differ from the general ones and will then be provided by your insurance broker.

Together we create Sustainable employees®

Euro Accident is a Swedish life insurance company operating in Scandinavia. Our focus lies on offering top-class insurance policies that contribute to companies having confident and fit employees who can work and feel good at the same time.